Response ID ANON-YBVY-3B3F-R

Submitted to May 2022 Timetable Consultation Submitted on 2021-08-04 17:29:17

Introduction

1 What is your current age? If you are under 16, please ensure you have consent from a parent/guardian to complete this survey.

35-44

2 Which is your home station? (That is, the station from which you most frequently start a journey on LNER services, or where you change onto an LNER service if your usual journeystarts elsewhere)

Home station:

Stevenage

3 Which is your most regular destination station? (That is, the station at which you most frequently end a journey on LNER services, either because it is your final destination or where you change onto another operators' services)

Destination station:

4 On what days of the week do you most frequently travel (thinking about before COVID-19restrictions)?

Not Answered

Your views on the new timetable

5 Overall, how satisfied or dissatisfied are you with our proposed new timetable?

Neither satisfied nor dissatisfied

6 How strongly do you agree or disagree that our proposed new timetable will...

Statements - make train times more convenient for you:

Neutral

Statements - shorten journey times between the places you want to travel:

Neutral

Statements - enable you to connect conveniently between services:

Neutral

Statements - make journeys more comfortable for you:

Neutral

Statements - benefit the economy, tourism or businesses along the East Coast:

Neutral

Statements - encourage you to make more of your journeys by train:

Neutral

Statements - increase capacity on the network:

Neutral

7 Do you agree we have presented our proposals for our new timetable in a clear way?

Neutral

8 What further comments, if any, would you like to make in relation to the proposals for our new timetable?

Open response:

Dear Sir/Madam,

I'm responding on behalf of North Hertfordshire District Council.

Please can consideration be given to some LNER services calling at Hitchin Station, be that alternating some of the services that call at Stevenage or alternative services that currently pass the station.

As well as Hitchin being a popular destination in its own right, Hitchin Station is well placed for onward connections by to passengers travelling to/from Luton Airport be that by local Arriva bus services or the National Express Coach service. Currently intending passengers either have to change at Stevenage or Peterborough for a Thameslink service to Hitchin. As a Council we believe that there could be mutually beneficial opportunities both for LNER and in partnership with local operators and Hertfordshire County Council.

In addition as part of the North Hertfordshire Proposed Submission Local Plan it is proposing approximately 700 additional homes to be developed north of Hitchin, 900 homes north of Letchworth and 3,200 homes within Baldock to be developed over the next 5 to 10 years up to 2031 and it is considered important that the consultation needs to take into consideration this planned growth as all rial links to these towns pass through Hitchin.

We would welcome the opportunity to discuss these opportunities with you further.

Kind regards.

Kind regards,

Daniel Washington
Transport Officer
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North Hertfordshire District Council
Council Offices, Gernon Road
Letchworth Garden City
Hertfordshire
SG6 3JF

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9 Have we given you enough opportunity to comment?

No, not had enough opportunity to comment

If you answered 'No', please give your reasons why you feel you have not had enough opportunity to comment:

The consultation form is designed solely for passengers, as a local authority we are keen to engage in the consultation process but feel most of the questions asked are not relevant as to how we would like to engage with LNER on this and related matters.

Your travel patterns

10 Thinking about the journey you made most frequently with LNER, if any, before the COVID-19 pandemic, how often did you make that journey?

Frequency:

11 Thinking of your pre-COVID-19 travel patterns, which of the following train operators do you travel with, if any? Please tick all that apply.

If you said 'Other', please write in the other train operators you travel with::

12 Thinking of your travel pre-COVID-19, what was your main reason for travelling by train?

Not Answered

13 Thinking of your travel pre-COVID-19, in relation to your most regular journey on LNER services, how long is a typical journey?

Not Answered

14 Thinking about the future beyond the current COVID-19 pandemic, how do you expect your travel patterns to change?

Not Answered

15 In which of the following ways, if any, do you most frequently buy your tickets when travelling on LNER services?

Not Answered

Consultation feedback

16 Your email address:

Email: daniel.washington@north-herts.gov.uk

17 Do you want us to notify you when the consultation results are published?

Yes, please email me when results are published